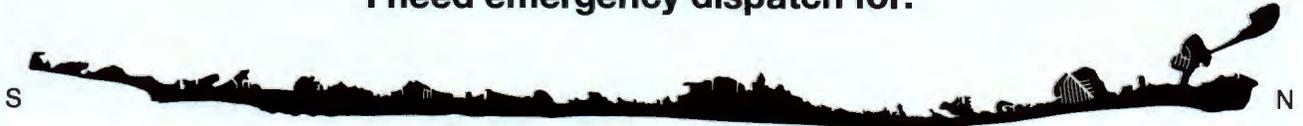


EMERGENCY PHONE SCRIPT

DIAL 9-1-1

The dispatcher may answer, "What is your emergency?"

I need emergency dispatch for:



SHIP BOTTOM AND SOUTH
TO HOLGATE
BEACH HAVEN, NJ

**SURF
CITY,
NJ**

NORTH BEACH AND NORTH
TO BARNEGAT LIGHT
BARNEGAT LIGHT, NJ

(Wait to be connected or for location to be confirmed.)

Hello. I am calling from _____
STREET ADDRESS & TOWN / BOROUGH

We need an ambulance because a . . .

CHILD or **ADULT**

is

CONSCIOUS or **UNCONSCIOUS**

The patient . . . (give brief description of injury or illness below)

- | | | |
|--------------------------------|---------------------------|-------------|
| is not breathing | is bleeding severely | is choking |
| is having difficulty breathing | is unable to move | is trapped |
| is having a heart attack | hurt their head/neck/back | is sick/ill |
| is having an allergic reaction | is drowning | fell |

Again, I am located at _____
STREET ADDRESS & TOWN / BOROUGH

Someone will meet the ambulance at _____
LOCATION

Identify someone BY NAME to meet the ambulance at the location.

DO NOT HANG UP!

Answer all the dispatcher's questions and let them hang up first.

You know to call
9-1-1
but why have a
PHONE SCRIPT?

In the event of an emergency, the first and most important information the caller can provide is the **location**.

However, in many cases the caller is not a resident of the home, or is a person on vacation who may not instinctively know the address from where they are calling. Also, calls made from cellular phones do not automatically connect to the correct EMS service like ones from landlines do. Add the caller's stress in an emergency, and all of these factors cause delays in the message being relayed to the right response unit, and ultimately, volunteer first responders reaching **YOU**.

Help yourself and your family and guests get quick access to care in the event of an emergency. Please . . .

1. **Complete** the form on the inside of this leaflet.
2. **Post** it in your home in a high traffic location (such as the kitchen) with a phone nearby.
3. **Tell** everyone where it is and how and when to use it.

Thank you!

Help Us Help You!

1. **Identify your home.** Make sure your house or unit number is visible from the street. If there are gates or access codes, tell the dispatcher.
2. **Shine a light.** Turn on all outside lights, so first responders can see you and the area when they arrive.
3. **Identify yourself.** Post someone outside near the street to meet and direct arriving vehicles.
4. **Secure your pets.** Even if always known to be gentle, pets often protect their owners when they sense something is wrong.
5. **Keep a "File of Life"** including name, age, blood type, medical conditions, medications, and emergency contact information for each family member.



provided by the
Barnegat Light First Aid Squad

 For news, tips, community programs, and events, follow us on Facebook.

The **Barnegat Light First Aid Squad** is a volunteer first responder agency. Donations always welcome.

EMERGENCY SERVICES
on Long Beach Island



SHIP BOTTOM AND SOUTH
TO HOLGATE
BEACH HAVEN, NJ

**SURF
CITY,
NJ**

NORTH BEACH AND NORTH
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BARNEGAT LIGHT, NJ